Case Study Title

CRM CASE STUDY

Name

- Personal Info
- Etc.

Question Policy

Overview

- Objectives
- Critical Skills Review
- Case Study Focus Skill
- Synopsis
- Focus Questions

Objectives

- Terminal Objective

- Enabling Objective

Crew Resource Management

- Allows crew to interact effectively while performing mission tasks
- Effects behavior modifications in order to lessen crew preventable errors and other human causal factors
- Improves mission effectiveness through increased awareness of associated behavioral skills

CRM Critical Skills Review

- Decision Making (DM)
- Assertiveness (AS)
- Mission Analysis (MA)
- Communication (CM)
- Leadership (LD)
- Adaptability/Flexibility (AF)
- Situational Awareness (SA)

Case Study Focus Skill

DECISION MAKING

- The ability to choose a course of action using logical and sound judgement based on the available information

Effective DM includes

- Assessing the problem
- Verifying information
- Identifying solutions
- Anticipating consequences of decisions
- Informing others of decision and rationale
- Evaluating decisions

Factors which promote good Decision Making

- Teamwork
- Extra time to make decision
- Alert crew members
- Decision strategies and experience

Synopsis

Focus Questions

Focus Questions

Remember

- Good decisions optimize risk management and minimize errors, while poor decisions can increase them
- Each decision affects your future options
- Poor judgement or decision making is a leading cause of failure to complete missions and of mishaps

Questions?